



Stock Loss Prevention

Course Outline



Your business outcomes are our priority. Proving impact in real time.

Aim

This unit standard is intended for management and staff who are responsible for supervising and implementing stock loss prevention plans in a wholesale/retail outlet within the provided broad guidelines or parameters.

It is also adaptable to any organization that needs stock loss prevention methods in a stores or warehousing environment, as it deals in detail with the causes of stock loss and provides practical and specific control methods.

About this Course...

Is intended for management and staff who are responsible for supervising and implementing stock loss prevention plans in a wholesale/retail outlet within the provided broad guidelines or parameters of their organisation.

Who Should Attend this Course?

This course will benefit Wholesale and Retail Staff, particularly Supervisors, Managers, and those responsible for receiving stock in an organisation.

Outcome

At the end of this workshop the delegates will be able to control the rate of loss of merchandise from the retail store/warehouse/store under their control. They will be able to understand the need for and implement control systems that are measurable and encourage accountability all along the chain of possession.

SAQA US ID	NQF LEVEL	CREDITS	US TITLE
118045	4	4	Supervise stock loss prevention in a retail environment

The unit standards above are an indication of the content of the workshop. Our workshop theories are designed to include the outcomes recommended by SAQA US IDs.

Duration: 1 Day

Content

Topic	What You Will Learn
Introduction	• Introductory to stock theft • Expectations of the workshop
What is Shrinkage	• Defining shrinkage • How and why, when and where of shrinkage
Employee Theft	• How employee theft happens • How employee theft can be prevented – an in-depth analysis
Shoplifting	• This is a detailed module defining the categories • Identifying how this happens – indications of possible shoplifting • How to spot shoplifting when it is taking place and what action to take
Measures to Reduce Shrinkage	• Designing and implementing an effective action plan – point of sale, credit/refunds/exchange, and front door security • Loss prevention procedures • Examples of Loss Control Systems
Fitting Room Disc Control Sheet	• Control sheets are adaptable and can be used in any industry
Stock Take Double Check Sheet	• Using systems and procedures in the most practical way, ensuring double checks and controls
Voided and Suspended Transactions Authorised	• Making sure that errors are true errors and well monitored as well as used as a measurement tool

Optional Purchases

When ROI and Implementation Matter

At Staff Training, we understand that each individual and/or organisation has unique needs and goals. We have developed a range of valuable, but optional purchases to maximise your training outcomes:

SETA Accredited Training Options

Most of our workshops are aligned with SETA Accredited unit standards, or you can opt for the fully accredited version of your workshop choice. This includes a certificate of competence when successfully completed. All other certificates are certificates of attendance.

The Afterburner

Afterburners are additions to selected workshops. These continued learning courses include a re-cap of material covered during the workshop and continue to expand on both knowledge and skills development for the workplace.

Skills Check

Skills Checks are extremely useful in the measurement of ROI of soft skills training. This tool is structured to help the learner improve on the implementation of new skills through a goal-driven process of accountability and reflection.

LevelUp Coaching

A 2-hour, one-on-one coaching option for those who would like to address and build on the knowledge they gained during training. Converting theory into practice under the tutelage of an experienced coach.

PowerPath Coaching

A powerful investment into your future leaders. One-on-one leadership coaching with the globally acclaimed Enneagram as the self-mastery tool.

Staff Training is an accredited IEQ9 Provider. Our Enneagram offerings include a SETA Accredited version of a leadership development workshop as well as an emotional intelligence and Enneagram combination. You can also explore our specialist hybrid offerings of workshops and coaching below.

<u>Enneagram Group Coaching Journey</u>	<u>Enneagram: Insight to Action</u>
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