



Responding to VUCA

Course Outline



Your business outcomes are our priority. Proving impact in real time.

Aim

To address the specific leadership and management challenges that we are faced with in a VUCA environment. To analyse how VUCA (Volatility, Uncertainty, Complexity and Ambiguity) shows up in your environment and industry and to ascertain the effect of each scenario and the appropriate management and leadership responses.

What Others Had to Say About this Course...

A wonderfully practical approach!

– Simphiwe

Who Should Attend this Course?

This course will benefit all team leaders, supervisors and management.

Outcome

At the end of this workshop the learners will have the basic tools and perspective to ensure that they have an equal opportunity to secure every potential leadership opportunity in the workplace.

Duration: 1 Day

Content

Topic	What You Will Learn
What is VUCA?	• Unpacking the theory of volatility, uncertainty, complexity and ambiguity against recent world events and organisational case studies
What Effect Does VUCA Have on Business Today?	• The critical outcome of VUCA from a business perspective. • The need to have our teams VUCA proofed! • An analytical tool to assist with identification of the challenge
Responding to Volatility	• What is the appropriate response to volatility? • How to ensure that we have the skill and behaviours in place to counter the volatility
Responding to Uncertainty	• What is the appropriate response to uncertainty? • How to ensure that we have the skill and behaviours in place to counter uncertainty
Responding to Complexity	• What is the appropriate response to complexity? • How to ensure that we have the skill and behaviours in place to counter complexity
Responding to Ambiguity	• What is the appropriate response to ambiguity? • How to ensure that we have the skill and behaviours in place to counter ambiguity
Creating a Workplace Culture that is VUCA Ready	• How to build a culture that allows for VUCA response management • What are the behaviours you would need from your leadership pipeline? • A tool for flexible scenario building • Analysing the potential traps

Optional Purchases

When ROI and Implementation Matter

At Staff Training, we understand that each individual and/or organisation has unique needs and goals. We have developed a range of valuable, but optional purchases to maximise your training outcomes:

SETA Accredited Training Options

Most of our workshops are aligned with SETA Accredited unit standards, or you can opt for the fully accredited version of your workshop choice. This includes a certificate of competence when successfully completed. All other certificates are certificates of attendance.

The Afterburner

Afterburners are additions to selected workshops. These continued learning courses include a re-cap of material covered during the workshop and continue to expand on both knowledge and skills development for the workplace.

Skills Check

Skills Checks are extremely useful in the measurement of ROI of soft skills training. This tool is structured to help the learner improve on the implementation of new skills through a goal-driven process of accountability and reflection.

LevelUp Coaching

A 2-hour, one-on-one coaching option for those who would like to address and build on the knowledge they gained during training. Converting theory into practice under the tutelage of an experienced coach.

PowerPath Coaching

A powerful investment into your future leaders. One-on-one leadership coaching with the globally acclaimed Enneagram as the self-mastery tool.

Staff Training is an accredited IEQ9 Provider. Our Enneagram offerings include a SETA Accredited version of a leadership development workshop as well as an emotional intelligence and Enneagram combination. You can also explore our specialist hybrid offerings of workshops and coaching below.

<u>Enneagram Group Coaching Journey</u>	<u>Enneagram: Insight to Action</u>
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