

# Responding to VUCA

## **Aim**

To address the specific leadership and management challenges that we are faced with in a VUCA environment. To analyse how VUCA (Volatility, Uncertainty, Complexity and Ambiguity) shows up in your environment and industry and to ascertain the effect of each scenario and the appropriate management and leadership responses.

## **What Others Had to Say About this Course...**



*A wonderfully practical approach!  
Simphiwe*

## **Who Should Attend this Course?**

This course will benefit all team leaders, supervisors and management.

## **Outcome**

At the end of this workshop the learners will have the basic tools and perspective to ensure that they have an equal opportunity to secure every potential leadership opportunity in the work place.

**Duration: 1-Day**

## Content

What is VUCA?	<ul style="list-style-type: none"> <li>• Unpacking the theory of volatility, uncertainty, complexity and ambiguity against recent world events and organisational case studies</li> </ul>
What effect does VUCA have on business today?	<ul style="list-style-type: none"> <li>• The critical outcome of VUCA from a business perspective.</li> <li>• The need to have our teams VUCA proofed!</li> <li>• An analytical tool to assist with identification of the challenge</li> </ul>
Responding to Volatility	<ul style="list-style-type: none"> <li>• What is the appropriate response to Volatility?</li> <li>• How to ensure that we have the skill and behaviours in place to counter the volatility</li> </ul>
Responding to Uncertainty	<ul style="list-style-type: none"> <li>• What is the appropriate response to Uncertainty?</li> <li>• How to ensure that we have the skill and behaviours in place to counter uncertainty</li> </ul>
Responding to Complexity	<ul style="list-style-type: none"> <li>• What is the appropriate response to Complexity?</li> <li>• How to ensure that we have the skill and behaviours in place to counter complexity</li> </ul>
Responding to Ambiguity	<ul style="list-style-type: none"> <li>• What is the appropriate response to Ambiguity?</li> <li>• How to ensure that we have the skill and behaviours in place to counter ambiguity</li> </ul>
Creating a workplace culture that is VUCA ready	<ul style="list-style-type: none"> <li>• How to build a culture that allows for VUCA response management</li> <li>• What are the behaviours you would need from your leadership pipeline?</li> <li>• A tool for flexible scenario building</li> <li>• Analysing the potential traps</li> </ul>