

TOPLINEBOOK DISTRIBUTORS (PTY) LTD

t/a

TOPLINE BOOK DISTRIBUTORS AND READERS WAREHOUSE

Co.Reg.No: 2018/101590/07

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Date: 21 July 2025

Attention: Staff Training

Dear Cindy Van Greunen

I am writing to formally acknowledge the outstanding services provided by Staff Training in delivering training and development programs for our staff. Since engaging with your organization in 2021, we have consistently experienced high-quality training and exceptional communication that have had a direct and positive impact on our team's performance and overall growth.

Over the years, Staff Training has proven to be an invaluable partner in our commitment to professional development. The training sessions have always been well-structured, informative, and tailored to meet the specific needs of our team. The instructors are highly skilled, knowledgeable, and adept at delivering content in a manner that is both engaging and effective. They foster an environment that encourages active participation, ensuring that our staff members leave each session with a deeper understanding of the subject matter and the tools to apply it effectively in their roles.

In addition to the excellence in training, the communication from your team has been exemplary. From the initial planning stages to post-training follow-ups, your team is responsive, approachable, and proactive in addressing any questions or concerns. This level of communication has not only ensured the smooth execution of the training sessions but has also contributed to the overall positive experience we have had in working with your company.

We are confident that the skills and knowledge our staff have gained through Staff Training's programs have significantly enhanced our organizational capabilities, and we look forward to continuing our partnership for many years to come. We wholeheartedly recommend Staff Training to any organization looking to invest in the development of its people.

Thank you once again for your continued dedication and support.

Sincerely,



Bronwyn L Newman

HR Administrator

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READER'S
WAREHOUSE



Directors: MR Bulpin; JR Bulpin; LJ Bulpin; SC Bulpin; TR Bulpin